

## LIMITED WARRANTY ON EXTERIOR PAINTS

### THE WARRANTY

FEJ Caribe Paint guarantees that the exterior paints sold under the Caribe Paint brand, ("Product") will not peel or blister as a result of a manufacturing defect during the period indicated below, provided that the Products are installed per the applicable published application instructions by certified contractors by the manufacturer or homeowners.

### WHO IS COVERED BY THIS LIMITED WARRANTY; NON-ASSIGNABILITY

You are covered by this limited warranty if you are the original owner of the property on which the Products are installed, and the installation is complete.

This limited warranty is NOT TRANSFERABLE OR ASSIGNABLE by contract or by operation of law, either directly or indirectly.

### EXCLUSIVE REMEDY

In the event of peels or blisters caused by a manufacturing defect during the warranty term, Caribe Paint sole responsibility is to provide replacement Products for that portion of the Products that peels or blisters as a result of a manufacturing defect, or at Caribe Paint sole option, the cash value of said Products.

Decisions as to the extent of replacement Products required will be made solely by Caribe Paint. The remedy under this limited warranty is available only for that portion of the Products exhibiting manufacturing defects at the time of inspection. The replacement Products, as well as any remaining Products on the exterior, will be warranted only for the remainder of the original warranty period. Repair, replacement of the surface or materials other than the Products is NOT included.

LIABILITY is the original cost of the Products only.

### CLAIM NOTIFICATION

For this warranty to take effect the original purchaser must preserve the proof of purchase for the years of warranty. In order to report a claim, you MUST notify Caribe Paint in writing — either by email (preferred) at [info@caribepaintpr.com](mailto:info@caribepaintpr.com) or by postal mail to PMB 34 HC-01 Box 29030 Caguas, PR 00725 — and provide proof of purchase within 30 days after your discovery of the leak.

Within a reasonable time after proper notification, Caribe Paint will evaluate your claim and resolve it in accordance with the terms of this limited warranty. May require you to submit, at your expense, photographs of the reported problem and samples of your Products for testing. You should retain this document as well as the proof of purchase and lot numbers from the packaging for your records in the event that you need to file a claim.

NOTE: Notice to your contractor or distributor is NOT notice to Caribe Paint.

### EXCLUSIONS

This limited warranty does NOT cover peels, blisters or other conditions caused by any of the following:

1. Improper workmanship in applying the Products or any other surface component.
2. Lack of roof maintenance.
3. Unusual weather conditions or natural disasters, including, but not limited to, hail, floods, hurricanes, lightning, tornadoes, and earthquakes.
4. Damage due to (a) movement or cracking or other failure of the surface or building; (b) improper installation or failure of any materials used in any surface or insulation or materials other than the Products; (c) infiltration or condensation of moisture through the walls, copings, building structure, or surrounding materials; (d) expansion or contraction of any counterflashing or metalwork; (e) chemical attack on the Products including, but not limited to, exposure to grease and oil; (f) use of materials that are incompatible with the Products; (g) improper preparation of the substrate over which the Products are installed; or (h) architectural, engineering, or design defects or flaws.
5. Installation of the Products over buildings with high humidity conditions.
6. Any change in the color of the Products, including, but not limited to, fading.
7. Conditions that prevent positive drainage or areas of pond water.
8. Any condition that is not in strict accordance with published application instructions.
9. Impact of foreign objects, including damage caused by objects blown onto the home by the wind.

No representative, employee, or agent, or any other person, has the authority to assume any additional or other liability or responsibility for Caribe Paint unless it is in writing and signed by an authorized Director.

### LIMITATION OR REMEDIES

The buyer agrees that in no case shall FEJ Caribe Paint Corp. be liable for any special, incidental or consequential damages based on any legal theory including, but not limited to, damages for lost profits and property damage.

### WARRANTY TERM

The length of warranty coverage to which you are entitled is dependent upon the amount of Products applied on the surface. Application of fewer Products than specified on the labels of the products constitutes installation which is not in accordance with the applicable published application instructions and may result in the denial of your claim.

Failure to undertake proactive maintenance, particularly the failure to annually wash exterior surfaces may void the warranty.

### IMPORTANT

It is important that you apply one coat of primer and two full coats of paint to achieve the warranty protection.

### Maintenance

For best results, it's recommended to wash the surface periodically to remove accumulated dirt. In this way, you will take advantage of the qualities of the paint for longer time.

The frequency of cleaning will depend on the environment and place.

Note the following points:

- Occasionally wash down your exterior
- Check for cracks around doors, windows and trim
- Be proactive in your exterior maintenance.

Note: These specifications are a general guide. Particular conditions of the place may require additional quantities, recommendations or modifications by the manufacturer.